

# HEXHAM RACEGOER CODE OF CONDUCT

Hexham Racecourse is open and we are delighted to welcome back racegoers to enjoy top-class sporting action in-person.

We have put in place stringent hygiene and social distancing measures to ensure your safety and that of our team. It is imperative that we maintain these high standards and we thank you in advance for your co-operation.

All Attendees who enter the Racecourse (including all surrounding land, car parks and other facilities which are under the ownership and/or control of the Operator) shall be deemed to have accepted, and agree to comply with, this Code of Conduct. Our resumption with crowds is dependent on this Code being strictly adhered to.

When buying a ticket to attend one of our race meetings, you are acknowledging that you have taken all possible personal action to minimise the chances of contracting or transmitting Covid-19 and that you are in a state of health that will not put yourself or anybody else on the racecourse at risk.

We will provide you with the following to help minimise the risk of Covid-19:

- Division of the racecourse into zones and subzones to reduce the risk of infection
- Hand sanitizers at numerous points around the racecourse.
- COVID-19 officers and supervisors to ensure social distancing
- Announcements by PA and signage to reinforce the message to maintain hand cleaning and social distancing.
- Cleaners continuously going around the racecourse cleaning touch points and toilets.
- PPE for staff assisting you

To assist our team and to protect you and your fellow racegoers, we ask that you adhere to our Code of Conduct:

- Comply with current government guidance regarding the wearing of face coverings
- At all times and in all parts of the racecourse, please observe social distancing and avoid close contact with others not in your social bubble.
- Arrive at the racecourse in good time to go through all the necessary entry procedures.
- Familiarise yourself with your entry point and location of amenities within the racecourse—a map can be found on our website here. We are endeavouring to make all payments inside the ground contactless
- Only attempt to access those areas for which you are entitled under your ticket.
- Avoid close face to face contact with other racegoers outside of your social bubble.
- Familiarise yourself with the route to amenities.
- Maintain good hand hygiene—use the sanitiser dispensers provided and avoid touching your face, or touching handles, railings etc. where possible.
- Please observe good respiratory etiquette—always cover your mouth if needing to cough or sneeze.
- Avoid hugs, high-fives and any close contact with people who are not within your social bubble.
- Take care when shouting, singing or celebrating
- If you are attending with other members of your social bubble, please make sure they have read and understood these guidelines too.

Your behaviour is your responsibility. The above Code of Conduct will require co-operation from all in attendance and we ask that you remain aware of your surroundings and how your actions may affect yourself and others.

Any actions that put either yourself or others at risk will not be accepted by our team and you may be asked to leave the racecourse in this instance and may be prevented from entering any other British Racecourse for a period of time.

Thank you for your support and co-operation. We look forward to seeing you soon to once again enjoy our great sport.